# **KHOURI &FARAH**

FOR STANDARD MACHINES & SUPPLIES



Ultimate Technology Services

We strive to keep you on the fastest technological route, Using our international high quality standard affiliations, local expertise and efficient after sales services.

www.ut-grp.com



•Khouri & Farah for standard machines and supplies owners of the brand name: Urban Tech by Khouri & Farah., which is owned by Dr. Zaid Khouri & Mr. Salem Farah. The corporation was founded in 2019 which is specialized in fintech and global trading in the Syrian market

•We function in in the following categories: 1-EFT switch solution 2-E-payment Pos solutions 3-Banking mobile apps 4-ATMs, Cash deposit, Cash recycler & Kiosk 5-Banking hardware solutions



### Mission

To help the Syrian market develop a culture of advanced technology and electronic payments, offering solutions at cost-efficient with the current economic capabilities of the Syrian market. We aim to provide access to the latest technological advancements, in collaboration with leading global companies.

# Vission

Seeking a competitive supply position in the region we function in, leading through the brands we carry, talented expertise, and our consistent after sales services.

### Values

- U: Ultimate Customer satisfaction
- T: Thriving Technology

# **Our solutions:**

#### **1-EFT Switching:**

Switching for Core banking, ATM and POS, CMS (debit, credit, prepaid cards), integration with other switches and Central Bank, etc.

#### 2- Payment solution:

Exclusive partner of payment POS brands.

#### 3- ATM, ITM, STM, CRS, CDM.

#### 4- HSM.

#### **5-** Card printing:

Central and instant printing, software and hardware.

#### **6- Banking mobile apps:** Loyalty system, Archiving system.

#### **8- Currency Counters:**

Covering small businesses as well as heavy duty sorters for banks.

#### 8- Kiosk:

Self-service terminal, mobile operator kiosk.

#### What we are carrying ...



**Our Clients ...** 



# Some highlights of our previous projects:

#### **NIB BANK:**

- EFT-Switch installation (CMS,ATM,Integration
- with another switches (FATORA, Central Bank))
- Full card management system
- (credit, debit and prepaid cards)
- Card printing solution (Instant, Centralize)
- HSM installation and training
- Full POS solution (Hardware, Software)
- Consultancy
- After sales and maintenance support

### **AI BARAKEH BANK:**

- POS hardware
- After sales and maintenance support

#### **SIIB BANK:**

- Loyality program.
- Consultancy
- After sales and maintenance support

#### **ATB BANK:**

- POS hardware
- POS terminal management system
- POS application
- After sales and maintenance support

# USP "After Sales Service and follow up"

Once our products are operational, our after sales experienced team will deliver the best scheduled care to make sure that our customers are enjoying a smooth and efficient daily work.

Our round-the-clock customer service and quick delivery of spare parts and accessories are just two important aspects of our customer support. Preventive maintenance, inspection, and machine

reconditioning and upgrading round out our after-sales service.

# Satisfied Customers

We highly believe that customer satisfaction is important for both customers and businesses. This is why we are focused not only on providing the latest in technology itself, but also are keen to improve customer service to make every stage of your cooperation with us a joy and true ROI.

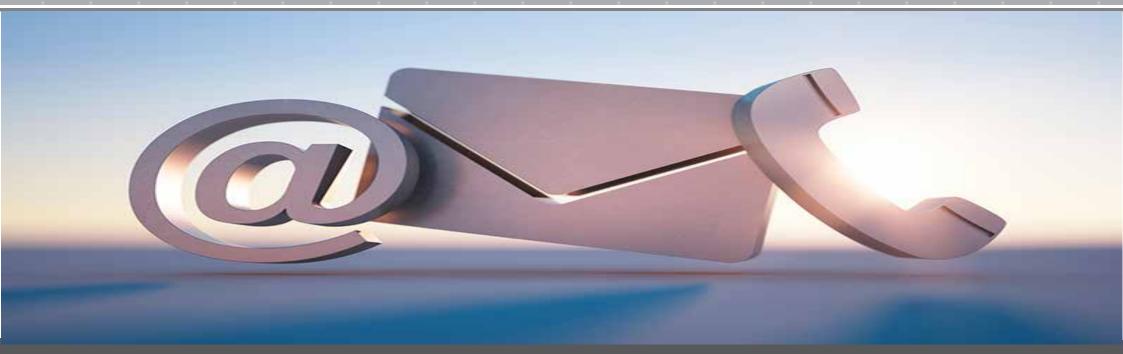
Letter from the General Manager

"Our culture is driven by respect, transparency, collaboration and direct feedback, We are a customer-oriented team that takes pride in authentic and ethical work. With killer teamwork, our experts will handle your issues quickly and professionally. After all success is measured by the value we create for our users."



# Number of employees

In Khouri & Farah, we consider our employees as our most valuable asset.Motivation, continuous training, dare to take initiative is what we strive to offer.Our team has experience more than fifteen years in sales and maintenance in public and private sector.You can trust our team strategy to help you develop better business.



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