

BANKING TECHNOLOGY · PAYMENTS · CORE SYSTEMS



We strive to keep you on the fastest technological route — using our international high quality standard affiliations, local expertise and efficient after sales services.

Who we are

Khouri & Farah for Standard Machines and Supplies owns the brand name **Urban Tech by Khouri & Farah**, owned by Dr. Zaid Khouri and Mr. Salem Farah. The corporation was founded in 2019 and is specialised in fintech and global trading in the Syrian market.

We connect core banking systems to the full terminal estate — and we keep that estate running long after installation.

THE PARENT COMPANY

KI-F | KHOURI & FARAH

FOUNDED

2019 — Syria

OWNERS

Dr. Zaid Khouri
Mr. Salem Farah

SECTOR

Fintech & global trading

WE FUNCTION IN THE FOLLOWING CATEGORIES

01	02	03
Core banking systems	EFT switch solutions	E-payment POS solutions
04	05	06
Banking mobile applications	ATM, cash deposit, recyclers & kiosks	Banking hardware solutions

MISSION

Advanced technology, within local reach.

To help the Syrian market develop a culture of advanced technology and electronic payments, offering solutions at cost-efficient terms suited to the current economic capabilities of the Syrian market. We aim to provide access to the latest technological advancements, in collaboration with leading global companies.

VISION

A leading supply position, regionally.

Seeking a competitive supply position in the region we function in — leading through the brands we carry, talented expertise, and our consistent after sales services.

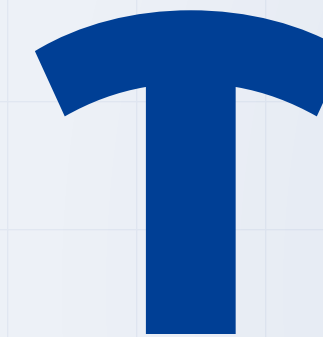
VALUES

TWO LETTERS. TWO COMMITMENTS.



Ultimate customer satisfaction

Measured after the sale, not at it —
scheduled care, parts on hand, fast response.



Thriving technology

We carry current brands, and keep the
estate we install current with them.

Our solutions

Nine lines, from the core banking system at the centre to every terminal at the edge — supplied, integrated and maintained.

01

Core Banking System

The system of record at the centre — accounts, ledger, customers and products, wired to every channel.

CORE · LEDGER · CUSTOMERS

02

EFT Switching

Switching for core banking, ATM and POS. Card management for debit, credit and prepaid cards.

CMS · CENTRAL BANK INTEGRATION

03

Payment Solutions

Exclusive partner of leading payment POS brands, supplied with software and full support.

POS HARDWARE · TMS · APPS

04

Self-Service

The full self-service estate, from teller automation through to cash recycling.

ATM · ITM · STM · CRS · CDM

05

HSM

Hardware security modules — supplied, installed and delivered with training.

KEY MANAGEMENT · PIN SECURITY

06

Card Printing

Central and instant issuance, covering both the software and the hardware.

INSTANT · CENTRALISED

07

Banking Mobile Apps

Customer-facing applications including loyalty and archiving systems.

LOYALTY · ARCHIVING

08

Currency Counters

From small-business counters to heavy-duty sorters built for bank cash centres.

COUNTERS · SORTERS

09

Kiosks

Self-service terminals and mobile-operator kiosks for high-footfall locations.

SELF-SERVICE · TOP-UP

What we are carrying

We carry brands from all over the world — selected for build quality, parts availability and long product life.



XPi



Banknbox



Cashway



Newland NPT



Thales



wizarPOS



Nexgo



Topwise



CIM



PAX



Double Power



Publiccenter



Numen



AccuBanker



Kisan



EBA



FingerTec



Smart Software

Our clients

Syrian banks running switches, cards, POS estates and self-service terminals that we supplied, integrated and still maintain.



National Islamic Bank



Bank Al-Sharq



Al Baraka Bank



Syria International Islamic Bank



ATB — Ahli Trust Bank



Banque BEMO Saudi Fransi



Shahba Bank



Syria Gulf Bank

Delivered scope

Highlights of our previous projects — what we installed, integrated and still support at each bank.

4 BANKS 10 CAPABILITY LINES 100% STILL UNDER MAINTENANCE

	NIB	SIIB	ATB	AL BARAKA
EFT switch installation	●	—	—	—
Card management system (CMS)	●	—	—	—
Card printing — instant & centralised	●	—	—	—
HSM installation & training	●	—	—	—
POS hardware	●	—	●	●
POS terminal management system	—	—	●	—
POS application	●	—	●	—
Loyalty program	—	●	—	—
Consultancy	●	●	—	—
After-sales & maintenance support	●	●	●	●

● DELIVERED — NOT IN SCOPE

NIB SWITCH INTEGRATED WITH FATORA & CENTRAL BANK

The sale is the start

Once our products are operational, our experienced after sales team delivers the scheduled care that keeps them running.

WHAT OUR AFTER SALES TEAM DELIVERS

01

Scheduled care

Planned visits keep the estate running smoothly day to day.

02

Round-the-clock

Customer service available at any hour the estate is live.

03

Parts on hand

Quick delivery of spare parts and accessories from stock.

04

Recondition & upgrade

Inspection, reconditioning and upgrades extend machine life.

SATISFIED CUSTOMERS

Customer satisfaction is important for both customers and businesses.

This is why we focus not only on providing the latest in technology itself, but are also keen to improve customer service — to make every stage of your cooperation with us a joy, and a true return on investment.



Our culture is driven by respect, transparency, collaboration and direct feedback.

We are a customer-oriented team that takes pride in authentic and ethical work. With great teamwork, our experts will handle your issues quickly and professionally.

After all, success is measured by the value we create for our users.

DF

Mrs. Diala M. Sabbagh Farah

GENERAL MANAGER

Our team

In Khouri & Farah we consider our employees as our most valuable asset.

Our team has experience of more than fifteen years in sales and maintenance, across both the public and private sector. You can trust our team strategy to help you develop a better business.

7+

YEARS OF EXPERIENCE

15+

TEAM MEMBERS — ADD FIGURE

2

SECTORS — PUBLIC & PRIVATE

WHAT WE STRIVE TO OFFER OUR PEOPLE



Motivation

Recognition tied to the outcome the customer actually gets.



Continuous training

Certification kept current with every brand we represent.



Dare to take initiative

Engineers are trusted to decide on site, not to wait for approval.

LET'S TALK

**Tell us which systems you run,
and we'll tell you exactly what
it takes to keep them running.**

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